### What's new in Greece

PayPal activities in Greece for 2015



# New PayPal integrations and marketing case studies

### **New partnerships**

- September 2014: Petas.gr integration with PayPal
- Opened to IE and NL markets, receives PayPal payments from Irish and Dutch customers

- December 2014: Taxibeat integration with PayPal
- 2,500 new PayPal customers
- 1000 redeemers (10 euro discount)

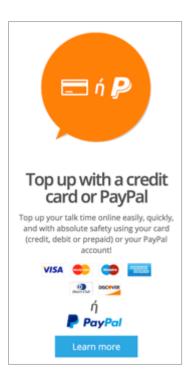




### **New partnerships**

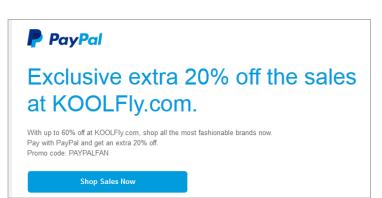
- Late January 2014: Wind adds PayPal as payment method to online top up
- Over 50% of online transactions are with PayPal

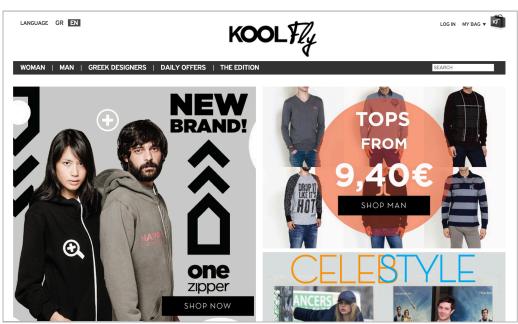




### **New partnerships**

- February 2015: Integration and marketing campaign for **KoolFly** Magento webshop
- Newsletter to 4 million PayPal customers

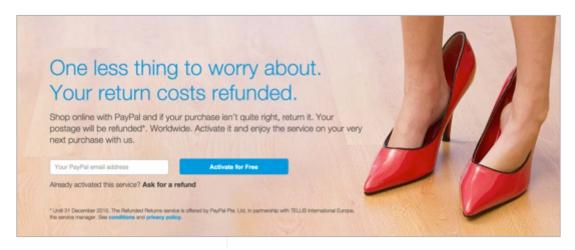




Maximum amount that can be refunded per request depending on your country of residence:						
Greece, Finland, Slovakia, Slovenia, Latvia, Estonia, Cyprus and Malta	Czech Republic	Hungary	Romania	Bulgaria	Lithuania	Croatia
30€	820 CZK	9,300 HUF	130 RON	55 LV	100 LTL	220 HRK

Your customer can get up to 12 refunds per person between January 1<sup>st</sup>, 2015 and December 31<sup>st</sup>, 2015 under the Paypal Refunded Returns service. Only one refund is allowed per PayPal transaction ID.

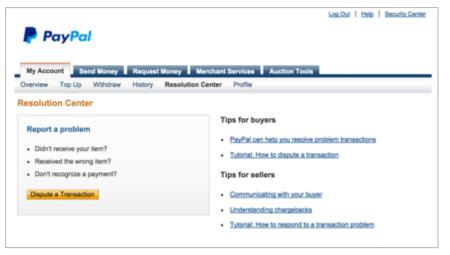
Accepted category: tangible goods, products that can be returned





Customer types her email address...

...and logs in



Goes to **Resolution center** and files a claim

...then she prepares the supporting documents requested and sends to:

paypalreturns@telusinternational.com

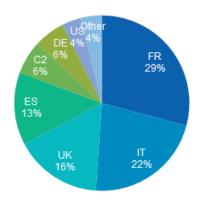
(she has 7 days from the initial request date)

#### **Documents needed:**

- confirmation email for her PayPal transaction or a screenshot of her PayPal account
- copy/photo of the courier service receipt that shows the amount she paid and the merchant/seller shipping address

### Next steps:

- notice of approval of refund request: within 5 business days
- she will be refunded by the shipping cost of the return within 10 days



- 30 40% of the refunds are cross-border
- Average sales uplift at merchants is 30%
- Central Eastern Europe as the most dynamically refunding region



- Start offering the service to merchants, promote this opportunity on their websites
- Downloadable creative assets in English at https://www.paypal.eu/returns/

# PayPal Influencers Contest

### **PayPal Influencers Contest**

**Influencers Contest** is a 7-month long merchant acquisition competition to all system integrator companies registered in Central Eastern European countries.

The goal of the contest is to make merchants signed up with PayPal. The company which has the highest number of merchant sign-ups wins a 4-day long trip for two people to the PayPal Headquarters to San Jose California.



Duration of the application period: 7<sup>th</sup> of February – 20<sup>th</sup> of August 2015.

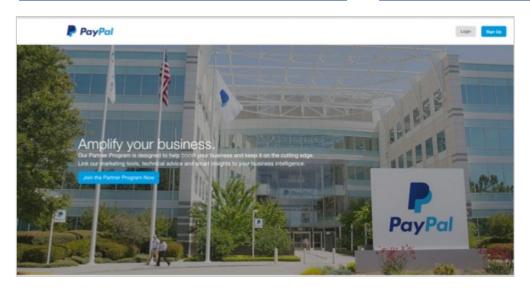
### **PayPal Influencers Contest**

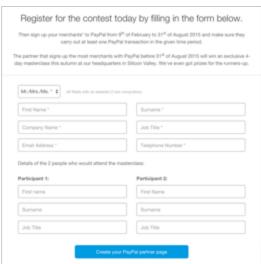
### PayPal Partner Program





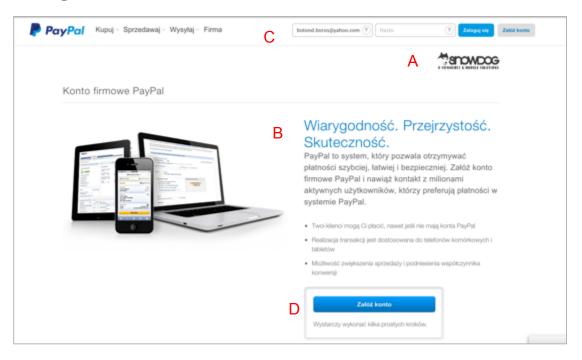
### Co-branded page





https://www.paypal-marketing.com/emarketing/partner/cemea/promotion/agency-contest-pl/landing.html

### **PayPal Influencers Contest**



Co-branded page: 35% higher chance to sign up merchants

- A. Your logo on the page
- B. Value proposition
- C. Login bar at the top
- D. Sign up button



Register today, help merchants signing up and win the San Jose trip!



### Thank You!

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# PayPal Integration Challenge – Greece, 2015



### PayPal Integration Challenge – Greece, 2015

#### What this all about?

- Greek Magento agencies submit Magento Community + PayPal Integration case studies (merchant websites with PayPal payment)
- Evaluation criteria: technical implementation (PayPal Express Checkout), visibility of PayPal (logo, subpage, opening page), communication of PayPal benefits





### PayPal Integration Challenge – Greece, 2015

- The best case study will win the title 'Best Integration Case study Greece, 2015', PR coverage of PayPal, marketing support and PayPal will recommend the agency for
- Application period: 15th of March 30th of June 2015, announcing the winner: 12th of July 2015.
- Further information to come via newsletter.





### Thank You!

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